

# Yuba-Sutter Transit Newsletter

March 2010

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## CENSUS DAY IS APPROACHING

Across the country and around the region, local governments, community and faith-based organizations and interested residents are forming complete count committees and gearing up for U.S. Census Day on April 1.

Undercounts in our region mean less state and federal monies allocated over the next 10 years. In California, approximately \$1,700 per person will be lost over the 10 years for every person not counted in the 2010 Census.

According to U.S. Census officials, California might lose a congressional seat if there is an undercount of residents. In the 2000 U.S. Census, California had an undercount of 1.5 percent. By comparison, Minnesota had a 0.2 percent undercount. If state-by-state undercount percentages remain relatively similar, California will likely lose a congressional seat.

It is up to everyone to help spread the word on the importance of a complete count in our region. Not only for our federal representation, but also for the federal and state funding allocated for transportation and social services. Most federal and state funds, including those received by Yuba-Sutter Transit, are allocated with formulas that use U.S. Census population data.

What can you do? Complete your 10-question form and mail it back before April 1 (Census forms arrive in mailboxes mid-March). The Census form has 10 questions and takes just 10 minutes to complete. It's safe, it's fast, it's confidential and it's the law. If you do not mail your form back, a Census counter will stop by your home to ask for your Census information.

Also, reach out to your local community to spread the word about the 2010 Census. Free downloadable fliers in English, Hindi, Hmong, Korean, Punjabi, Russian, Spanish, Tagalog, traditional Chinese, Ukrainian or Vietnamese are available at: [www.sacog.org/census2010](http://www.sacog.org/census2010).

Be represented. Be counted. It's in our hands!

## YUBA COLLEGE BOOKSTORE NOW STOCKS SACRAMENTO PASSES AND PUNCH CARDS

The Yuba College Bookstore is now a full service outlet for all of Yuba-Sutter Transit's monthly passes, punch cards and discount ticket books including Sacramento Commuter passes and punch cards. The bookstore previously carried only passes and ticket books for our local and rural services. The addition of Sacramento passes and punch cards to the bookstore outlet helps fill the void that was left when the Linda Walmart store stopped being an outlet in January.

The Yuba College Bookstore is on the east side of the campus at 2088 North Beale Road in Linda. It is open Monday and Tuesday from 8:00 a.m. to 6:00 p.m.; Wednesday and Thursday from 8:00 a.m. to 5:00 p.m.; and, Fridays from 8:00 a.m. to 3:00 p.m. Extended hours are operated early in each semester with reduced hours when school is out of session. As with other outlets, all monthly passes are available at this location only from the 24th of each month through the 7th of the following month. Punch cards and ticket books are available at all times.

All passes, punch cards and ticket books are still available at the customer service counters of both the Bel-Air Market and the Yuba-Sutter Mall in Yuba City. All monthly passes, punch cards, ticket books and single ride tickets are also available at the Yuba-Sutter Transit Administrative Office at 2100 B Street in Marysville on weekdays from 8:00 a.m. to noon and 1:00 p.m. to 5:00 p.m. as well as by mail. We are also still working to develop another full service outlet in Linda or Olivehurst.

Call (530) 634-6880 for more information.



## HOLIDAY NOTE

All Yuba-Sutter Transit services will operate as scheduled on the Cesar Chavez Birthday Holiday, Wednesday, March 31<sup>st</sup>. No supplemental Sacramento buses will be in operation that day.

Call (530) 634-6880 for more information.

# Yuba-Sutter Transit Newsletter

## YUBA-SUTTER TRANSIT STAFF CHANGE

Since June 1, 1995, Rose Menefee has been the first voice or face of Yuba-Sutter Transit for most of those who call or visit our office. Rose retired at the end of December to a life of leisure including plenty of travel, reading and gardening, but thankfully she first stayed on to help us recruit and train her replacement. That process is now all but complete.

While Rose's official job title was Administrative Secretary II, her roles on our three person administrative team included office manager, bookkeeper, board clerk, cashier, receptionist and so much more. We will miss Rose a lot, but we also wish her well as she enters the next chapter of her life.

It is now our pleasure to introduce Sandra Anderson who has been on the job since February 18<sup>th</sup> and is now settling in to her new position as our Administrative Assistant. Sandra has a very diverse background with plenty of office management experience. Most recently, she served for over six years as the base director for a missionary organization and school in the Philippines. She has also worked in office positions for Yuba County and the City of Laguna Hills.

Sandra now lives in the Edgewater area of Yuba County where she enjoys reading, working out, travel and volunteering at her church. She also speaks Spanish well enough to communicate which will certainly come in handy in her new position as the new first voice of Yuba-Sutter Transit!

So before you change your contact list to replace Rose Menefee at [rmenefee@sbcglobal.net](mailto:rmenefee@sbcglobal.net) and add Sandra Anderson at [anderson.ysta@sbcglobal.net](mailto:anderson.ysta@sbcglobal.net), please join us in wishing the best to Rose and giving a warm welcome to Sandra!

## LOST ANYTHING LATELY?

It is amazing how much stuff passengers leave on the bus! Lunchboxes, umbrellas, backpacks, coats, textbooks, purses, groceries and bikes – you name it and we have probably had it in our "Lost & Found" collection at some time.

If you think you lost something on the bus, call our administrative office right away at (530) 634-6880. Found items are removed from buses at the end of each service day and brought into the office for safe keeping. Due to space constraints, **found items are kept for no more than 30 days** before being discarded or donated to a local thrift store.

We are not responsible for what you leave behind when you leave the bus. Some lost items never find their way to us, but a lot do including wallets with cash, bus passes and gift cards. Check with us before you give up on your cell phone, sunglasses, etc. and please call us as soon as you discover your loss for the best chance of recovery.

Call (530) 634-6880 for lost and found information.

## CELL PHONES, SEAT HOGS & OTHER ANNOYING THINGS

In response to a number of recent complaints covering most of our services, here is our short course in passenger etiquette that we like to call Bus Riding 101.

- Please keep cell phone use to a minimum and your voice low;
- Music devices should be off except when used with headphones or ear buds and then the volume should be low so as not to disturb others;
- No loud, profane, trash talking with your friends (or enemies) – save it for outside the bus where it can be better appreciated;
- Seats are available on a first-come, first-served basis so please don't save them in an attempt to force others to search elsewhere; and,
- In commuter buses, please be courteous of others in the use of reclining seats whether you are reclining or being reclined upon.

Everyone will be much happier and you might even enjoy the ride more.

## BUS PASSES & TICKET BOOKS

Monthly passes and discount ticket books are sold at the following locations. Please note that some outlets do not carry all media and that monthly passes are available from the 24<sup>th</sup> of the month until the 7<sup>th</sup> of the following month. Passes are also available throughout the month during normal business hours in the Yuba-Sutter Transit office at 2100 B Street in Marysville. All passes and tickets are also available by mail.

Call (530) 634-6880 for more information.

1. Bel Air Market Customer Service Center – **Yuba City**  
Ticket Books / Monthly Fixed Route Passes / Sacramento  
Commuter Passes & Punch Cards
2. Yuba Sutter Mall Service Counter – **Yuba City**  
Ticket Books / Monthly Fixed Route Passes / Sacramento  
Commuter Passes & Punch Cards
3. Yuba College Bookstore – **Linda**  
Ticket Books / Monthly Fixed Route Passes / Sacramento  
Commuter Passes & Punch Cards
4. Yuba-Sutter Transit Office – **Marysville**  
Ticket Books / Monthly Fixed Route Passes / Sacramento  
Commuter Passes & Punch Cards / Single Ride Tickets  
for All Services

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**Yuba-Sutter Transit**  
**2100 B Street**  
**Marysville, CA 95901**  
**Administration: (530) 634-6880**  
**FAX: (530) 634-6888**

**Service Information: (530) 742-2877 / TTY 634-6889**  
Web Site: [www.yubasuttertransit.com](http://www.yubasuttertransit.com)