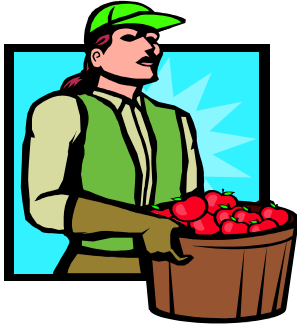


Yuba-Sutter Transit Newsletter

May 2009

Volume 20 – Number 4



NEW FARMER'S MARKET TO SHIFT FRIDAY AFTERNOON SERVICE IN MARYSVILLE

MAY 29th – SEPTEMBER 25th

The newest local Certified Farmer's Market opens Friday, May 29th in downtown Marysville. The market will be open every Friday evening through September 25th from 5:00 to 8:30 p.m. For each of these weekly events, D Street between 1st and 3rd Streets will be closed to all traffic.

Because D Street will be closed each Friday afternoon at around 3:00 p.m. to set up for the market, the Yuba-Sutter Transit stop at D and Second Streets will be impacted. During street closure, Routes 1 and 4 will use the former Mervyn's parking lot. Passengers will be picked-up and dropped off on the east side of the now vacant building.

The market now has commitments from eighteen farmers, six community organizations and seven food vendors and is sure to be fun for the whole family. For more information regarding the new Marysville Certified Farmer's Market, call Jeannette Rice at 415-6980.

For more information regarding Yuba-Sutter Transit's service during these Friday afternoon events, please contact Keith Martin or Dawna Dutra at (530) 634-6880.

CUSTOMER SERVICE COUNTER OFFICE HOURS

The customer service counter in the Yuba-Sutter Transit Administrative Office at 2100 B Street in Marysville is open from 8:00 a.m. to noon and from 1:00 p.m. to 5:00 p.m. each weekday. **The office is closed for lunch except by special appointment** so please plan your visit accordingly to avoid any unnecessary inconvenience.



Y-S MENTAL HEALTH STOP TO BE DISRUPTED FOR TWO WEEKS FOR LOT REPAIRS

Access to Yuba-Sutter Transit's stop at the Yuba-Sutter Mental Health office on Live Oak Boulevard will be blocked for approximately two and a half weeks beginning Monday, June 1st while the driveway and parking lot are being repaired and re-paved.

The Mental Health building complex will still be accessible through a new temporary gravel parking lot off of Live Oak Boulevard. Sutter County Public Works has improved this lot, which is located just south of the existing driveway, for Yuba-Sutter Transit buses to use to access a temporary bus stop near the Mental Health building.

Due to low ridership from the existing Mental Health stop on Saturdays, Route 2A and 2B buses will not serve this stop on Saturdays during the construction project. For Saturday service, the nearest alternate stops are at Northgate Drive to the north and Market Street to the south. Full service will return to the Mental Health parking lot stop as soon as the lot is again open for use.

Watch for signs or contact Keith Martin or Dawna Dutra at (530) 634-6880 for more information.



MEMORIAL DAY HOLIDAY

Yuba-Sutter Transit will not be in operation and the Administrative Office will be closed on Monday, May 25, 2008 in observance of Memorial Day. Regular service will resume on Tuesday, May 26th.

Yuba-Sutter Transit Newsletter

COMMON FARE POLICY ISSUES

Several fare payment and policy issues common to all services regularly come to our attention. The following issues tend to reoccur over time and we try to periodically address them here to minimize on-board conflicts and reduce service delays.

1. A monthly pass is valid only during the calendar month for which it is purchased. We do allow a one-day grace period on the first service day of the next month for passengers to buy their next pass only when a valid monthly pass from the previous month is displayed otherwise the applicable cash fare must be paid without exception.

2. Be prepared to board the bus before it arrives. Have your exact fare, transfer, monthly pass and/or discount I.D. card (if applicable) ready for payment or driver inspection every time you board even if you know the driver personally and ride their bus eight times a day.

3. Do not ask the driver or other passengers for change or to pay your fare for you. If you do pay more than the correct value for your fare, you will not be reimbursed.

4. Unfold paper currency and tickets completely before you insert them in the farebox. Currency and tickets must be at least $\frac{3}{4}$ complete or they are unacceptable. Do not attempt to board with altered or counterfeit currency, tickets or passes as law enforcement will be summoned.

5. We accept only United States currency.

6. Transfers are to be requested at the time of boarding and are valid for two hours from the time of issuance only when transferring to another route. Each passenger must request their own transfer. Only one transfer will be issued per passenger. Transfers issued for any reason after boarding will automatically be marked as being issued 45 minutes earlier.

We are here to serve, but service is provided in exchange for a relatively nominal fare. If the appropriate fare is not received, then no ride can be provided. Our drivers are charged with enforcing these policies so please respect that they are simply doing their job when they require compliance.

If you have a unique situation or circumstance that requires special consideration, please call the Administration Office at (530) 634-6880 before you attempt to board the bus.

Administrative Staff E-Mail Addresses:

Keith Martin, Transit Manager
keith_martin@sbcglobal.net

Dawna Dutra, Administrative Analyst
ddutra@sbcglobal.net

Rose Menefee, Administrative Assistant
rmenefee@sbcglobal.net

CELL PHONES, I-PODS & OTHER ANNOYING THINGS

In response to a number of recent complaints covering most of our services, here is our short course in passenger etiquette that we like to call Bus Riding 101.

- Please keep cell phone use to a minimum and your voice low – we don't want to know about your life and times;
- Music devices should be off except when used with headphones or ear buds and then the volume should be low for your sake and ours;
- No loud, profane, trash talking with your friends (or enemies) – save it for outside the bus where it can be better appreciated; and,
- Do not hog seats with your feet, backpack or by any other means.

Everyone will be much happier and you might even enjoy the ride more as well.

BUS PASSES & TICKET BOOKS

Monthly passes and discount ticket books are sold at the following locations. Please note that some outlets do not carry all media and monthly passes are available only from the 24th of the month until the 7th of the following month. Passes are also available throughout the month during normal business hours in the Yuba-Sutter Transit office at 2100 B Street in Marysville. All passes and tickets are also available by mail. Call (530) 634-6880 for more information.

1. Bel Air Market Customer Service Center – **Yuba City**
Ticket Books / Monthly Fixed Route Passes / Sacramento
Commuter Passes & Punch Cards
2. Yuba Sutter Mall Service Counter – **Yuba City**
Ticket Books / Monthly Fixed Route Passes / Sacramento
Commuter Passes & Punch Cards
3. Walmart Register 18 Service Counter – **Linda**
Ticket Books / Monthly Fixed Route Passes / Sacramento
Commuter Passes & Punch Cards
4. Yuba College Cashier's Office – **Linda**
Ticket Books / Monthly Fixed Route Passes
5. Yuba-Sutter Transit Office – **Marysville**
Ticket Books / Monthly Fixed Route Passes / Sacramento
Commuter Passes & Punch Cards / Single Ride Tickets
for All Services

Yuba-Sutter Transit
2100 B Street

Marysville, CA 95901
Administration: (530) 634-6880
FAX: (530) 634-6888

Service Information: (530) 742-2877 / TTY 634-6889
Toll-Free Service Information: 511
Web Site: www.yubasuttertransit.com