



TRANSFERS & PAPER MONTHLY PASSES WILL NOT BE ISSUED OR ACCEPTED AFTER JUNE 30, 2018

SACRAMENTO PUNCH CARDS & DISCOUNT TICKET BOOK TICKETS WILL NO LONGER BE ACCEPTED OR EXCHANGED

Full implementation of the new Connect Card electronic fare card system will occur on Monday, July 2nd (the first service day of the month) when local fixed route transfers will no longer be issued or accepted. The last paper monthly passes will expire on Saturday, June 30th as July monthly passes will only be issued on a Connect Card. Paper monthly passes for May and June are still available, but only from the Yuba-Sutter Transit office.

Since over 70 percent of all monthly passes are now issued on a Connect Card, the most significant change will be for cash fare passengers who now ride multiple local fixed route buses each day. Instead of receiving a transfer when they board a bus, cash fare passengers will instead pay the applicable fare each time they board a local fixed route bus unless they take advantage of the daily cap provision of the Connect Card.

The electronic daily cap acts as a no-risk daily pass equal to three local fixed route cash fares in a single service day and it is available only to Connect Card users since each transaction is tracked by the card. When the three fare limit has been reached (\$3.00 for full fare passengers and \$1.50 for discount passengers), no additional fare is deducted beginning with the fourth tap that day. The daily cap is tracked for the first fare paid with each boarding and does not apply to additional passengers using the same card so everyone needs their own Connect Card to take advantage of this feature.

General public Connect Cards are available online at www.ConnectTransitCard.com; at any local sales outlet; or, at the Yuba-Sutter Transit office. New or replacement discount photo Connect Card ID cards are only available at the Yuba-Sutter Transit office and only with valid proof of eligibility. Old discount photo ID cards will continue to be accepted until they expire as valid proof of eligibility for discount cash fares, but a discount photo ID Connect Card will be needed by July 2nd to purchase any monthly pass or to take advantage of the daily cap.

Everyone should be making plans now to get their Connect Card well before July 2nd! There is currently no charge for a new general public Connect Card when at least \$5 in fare product (cash or pass) is loaded on the new card. The regular \$5 fee for processing new discount eligibility card applications is also being waived during this transition period. There is a \$5 fee to replace damaged, lost or stolen cards.

For those choosing to not use the Connect Card system, cash will always be accepted and the new \$10 ticket sheets will continue to be sold at all sales outlets for the payment of the appropriate fare on all services. Subject to current requirements, we will also continue to accept other forms of discount fare eligibility verification, but only for cash fares.

Also effective July 1st, Sacramento punch cards (\$80 value) and discount ticket book tickets (\$12 value) will no longer be accepted on the bus or exchanged for Connect Card credit. If you still have these retiring fare products which have not been sold since June 2017, you have until June 30th to either use or exchange full punch cards or full ticket books for pass products on a Connect Card at the original purchase price.

For general information or answers to frequently asked questions, visit www.ConnectTransitCard.com or call the Connect Card Customer Service line at (916) 321-2877, Monday – Friday from 8:00 a.m. to 5:00 p.m. For specific Yuba-Sutter Transit fare questions or for more information on how to get a Connect Card discount photo ID card, call (530) 634-6880 or send an email to info@yubasuttertransit.com.

MEMORIAL DAY HOLIDAY

Yuba-Sutter Transit will not be in operation and the office will be closed on Monday, May 28, 2018 in observance of Memorial Day. Regular service will resume on Tuesday, May 29th. Enjoy the holiday, but please take time to remember and honor those who gave their all in service to our country.

Call (530) 634-6880 for more information.



MAY IS BIKE MONTH! ARE YOU RIDING YOUR BIKE?

May Is Bike Month is designed to encourage everyone to get on their bicycles and ride, ride, ride! The goal is to encourage Yuba-Sutter residents to ride as many miles as possible during May; record them on the *May Is Bike Month* website; and, add them to the Sacramento regional total to reach the goal of **ONE MILLION MILES**.

Everyone is invited to participate! All you need is a bicycle; follow these steps; and, you're on your way:

1. Create a **FREE** account on www.mayisbikemonth.com and pledge to ride as many miles as you feel comfortable doing during May (no minimum miles required);
2. Ride your bike as much as possible for work, school, errands and recreation; and,
3. Log your miles on your account after each ride.

Besides being part of this fun and healthy event, you'll be helping to show how cycling can be an important part of our overall transportation mix. By using the *May Is Bike Month* website, you'll also be eligible to win great prizes!

For more information, visit www.mayisbikemonth.com.

YUBA-SUTTER TRANSIT BIKE PROGRAM POLICIES

All Yuba-Sutter Transit buses are equipped with two or three position bike racks for use on a first-come, first-served basis at no additional cost. No permit is required and there are no time or stop restrictions, but passengers are required to load, secure and unload their own bike. Mopeds, motorized bikes and bikes with non-standard wheel and frame sizes that do not fit securely on the rack are not permitted.

Bikes are not allowed inside local fixed route or commuter buses unless it is the last bus of the day or the bus has available underfloor storage space. This restriction does not apply to the rural route or Dial-A-Ride services where bikes are allowed inside if space permits.

If you prefer to leave your bike behind, space is available in the Yuba-Sutter Transit bike lockers at the Bogue Road, McGowan Parkway and Plumas Lake Park & Ride Lots though availability varies by location. Lockers are available with specific use limitations for \$5 per month (three month minimum) or \$50 a year plus a \$25 refundable key/security deposit.

For the occasional bike rider, we are still testing a new product (pictured below) at the Yuba County Government Center Terminal. This self-service, on-demand, two-position bicycle security and storage rack is called a "BikeLid". Located at the hub of our local, rural and intercity commuter services as well as at the Amtrak connector bus stop; this one BikeLid is available for occasional use on a first come, first served basis free of charge using your own lock. It doesn't get much easier than that!



For more information, contact Isabelle Markoe at (530) 634-6880 or at isabelle@yubasuttertransit.com.

CONNECT CARD FARE OUTLETS

Your Connect Cards can be loaded at the following local sales outlets and on the Connect Card website with up to \$360 in cash value and passes for up to three months. While all sales outlets stock \$10 ticket sheets, paper monthly passes are available only from the Yuba-Sutter Transit office and only for May and June, after which time they will be eliminated entirely. Check with each location for current business hours as they may change without notice.

- **Sutter County Library – Yuba City – (530) 822-7137**
[Cash or Check Only]
- **Yuba County Library – Marysville – (530) 749-7380**
[Cash, Credit or Debit – Fee Applied for Credit/Debit]
- **Yuba College Bookstore – Linda – (530) 741-6998**
[Cash, Check, Credit or Debit]
- **Yuba-Sutter Transit Administrative Office – Marysville**
[Cash, Check, Credit or Debit]
- **Connect Card Website – www.ConnectTransitCard.com**
[Credit or Debit / Auto-Load]

Please note that personal checks are no longer accepted at the Yuba County Library. Discount photo ID Connect Cards are only available during normal weekday business hours at the Yuba-Sutter Transit office in Marysville. Paper passes and ticket sheets are also available from the same office in person or by mail. Call (530) 634-6880 for more information.

Yuba-Sutter Transit
2100 B Street
Marysville, CA 95901
Administration: (530) 634-6880
FAX: (530) 634-6888

Service Information: (530) 742-2877 / TTY 634-6889
Web Site: www.yubasuttertransit.com
Connect Card: www.connecttransitcard.com
General Information: info@yubasuttertransit.com