

AGENDA ITEM V – C
STAFF REPORT

FY 2024 ANNUAL PERFORMANCE REPORT

RECOMMENDATION: Information only.

Attached is the systemwide performance report for the services operated by Yuba-Sutter Transit for all of FY 2024 (July 2023 through June 2024) presented in comparison to FY 2023. As with FY 2023, FY 2024 continues to illustrate a steady recovery of ridership from the extended impacts of the pandemic.

Systemwide ridership improved to just under 574,000 trips during the fiscal year, up 11.2 percent over FY 2023. This occurred despite the vehicle service hours (VSH) operated systemwide remaining essentially flat, up just 1.4 percent compared to the same period in FY 2023. Given the higher ridership over a similar number of service hours, systemwide productivity indicators all improved compared to FY 2023, including farebox recovery ratio which increased marginally from 9.9 percent to 10.3 percent.

Looking forward, the positive systemwide ridership growth is expected to continue in FY 2025, although remaining below pre-pandemic levels. This assumption is based on a continued trend toward remote work, wide availability of virtual services, and comparatively low in-person school and support program attendance. In response to these persistent post-pandemic trends, the agency adopted the Yuba-Sutter NextGen Transit Plan (Plan) in May 2023. The Plan will shape the Yuba-Sutter Transit system for the next 5 to 10 years and includes modifications to existing routes, new service areas, alternative service models, and more modern technology-based transportation delivery tools. Initial phases of the Plan's recommendations are already being deployed and when fully implemented, Yuba-Sutter Transit's ridership is projected to increase by 45% and its coverage area increased by 60% at approximately the same operating cost (inflation adjusted).

Staff will be prepared to discuss the performance summary in detail at the meeting.