



**FREED**  
ABILITY REDEFINED  
**FREED SENIOR DIAL-A-RIDE  
VOUCHER PROGRAM**

The FREED Center for Independent Living has for many years provided free transportation vouchers for qualified area seniors for use on Yuba-Sutter Transit's Dial-A-Ride service. Valid program vouchers now have an expiration date of June 30, 2020. Vouchers with earlier expiration dates are not valid and will not be accepted.

The FREED program provides Senior Transportation Vouchers that can be redeemed on any Dial-A-Ride bus for up to the \$3.00 face value. The vouchers can be used for trips to health care appointments, shopping or other essential services. The vouchers are funded through the Area Agency on Aging and are subject to all Dial-A-Ride age limits and service policies.

Please contact Angie Paras, FREED Senior Transportation Program Coordinator at (530) 742-4474 to sign up for the program and for instructions on how to use the vouchers.

Call Yuba-Sutter Transit at (530) 742-2877 for Dial-A-Ride reservations or service information.



## **CESAR CHAVEZ DAY & YUBA COLLEGE SPRING BREAK HOLIDAY SERVICE NOTICES**

Yuba-Sutter Transit will not operate any Sacramento service on Cesar Chavez Day, which this year will be observed on Tuesday, March 31<sup>st</sup>. Except for the Yuba College Shuttle (see below), all other services will operate as scheduled that day.

Monday, March 30<sup>th</sup> through Friday, April 3<sup>rd</sup> is Spring Break at Yuba College and no classes will be held that week. As a result, the Sutter Center Shuttle will not be in operation that week. The Shuttle will return to service on Monday, April 6<sup>th</sup>.

Call (530) 634-6880 for more information.

## **MINOR ROUTE 2B MODIFICATION TO IMPROVE ON-TIME PERFORMANCE**

On Tuesday, February 18, 2020, a minor route and bus stop change was made to Route 2B in south Yuba City to eliminate an unprotected left-hand turn from Bunce Road to Lincoln Road. Instead, Route 2B buses traveling south on Clark Avenue will now turn left on Richland Road and right on Railroad Avenue before rejoining the old route with a left turn on Lincoln.

Just one bus stop was affected by this change as the old stop on the southwest corner of Bunce and Richland was moved to the southeast corner of Richland and Bunce (picture above). No other bus stops or route segments were affected. These changes will be reflected in the Yuba-Sutter Transit Ride Guide when it is next updated.

For more information regarding this change, call (530) 742-2877.

## **SMOKING, CELL PHONES, SEAT HOGS, LOUD CONVERSATIONS & OTHER ANNOYING THINGS**

In response to some recent complaints and on-board problems, here is a short course in passenger etiquette that we all Bus Riding 101.

- Smoking (of any sort) is not allowed inside or within 20 feet of any bus, bus stop, bus shelter or bus facility;
- Please keep cell phone use to a minimum and your voice low (even when not on the phone);
- Music devices should be off except when used with headphones or ear buds and the volume should be low even with such devices;
- Each passenger is entitled to one seat only on a first-come, first-served basis so please keep your feet, bags, backpacks, etc. on the floor in front of you or in your lap as appropriate;
- No loud or profane talk with friends (or enemies);
- Secure all food and drink containers before you board so they don't end up on the floor or in the laps (or on the heads) of fellow passengers;
- In commuter buses, please be courteous and respect the rights of others in the use of reclining seats whether you are reclining or being reclined upon; and, most importantly,
- Promptly comply with directions from our operating staff.

If everyone does their part, the ride will be more enjoyable for all. Our adopted passenger policies and procedures can be found under the Customer Services tab on our website at [www.yubasuttertransit.com](http://www.yubasuttertransit.com).



## CONNECT CARD TIPS

Nearly 70 percent of our passengers now board the bus with a Connect Card so here are some useful tips to help maximize your use of the fare card system **AND** minimize your cost to ride the bus.

**REGISTER YOUR CARD** – If your card is lost or stolen, the remaining cash balance or any monthly passes on that card can be transferred to another card, but only if it has been registered. Discount photo ID Connect Cards are registered when they are issued, but general public cards must be registered to activate this cost-saving feature.

**DAILY CAP** – When you use a Connect Card to pay your cash fare on any local fixed route bus, you are automatically using the daily cap provision of the system. **The most you will pay each day is just two local fares because all taps thereafter are free of charge.** The daily cap is tracked only on the local fixed route system and only for the first fare paid each boarding so everyone needs their own Connect Card.

**LOADING YOUR CARD** – Allow up to 48 hours for on-line Connect Card purchase to appear on your card. **Your paper receipt, screen shot or print-out will not be accepted as proof of payment.** If time is critical, in-person purchases made at any Connect Card outlet are loaded instantly, but only if the card is present.

**OUTLET PURCHASES** – When purchasing a pass at an outlet, be sure to use the correct language so your card is loaded properly. If you want a disabled monthly pass, ask for “a disabled monthly pass for the month of \_\_\_\_”. If you simply ask for \$5 on your card when you really want a discount monthly pass, the attendant may load \$5 in cash value instead. Even then, **check your receipt before you leave the outlet** to make sure that your card has been loaded properly.

**AUTO-LOAD** – To eliminate last-minute scrambles to load a new pass or add cash value, regular passengers should consider using the “Auto-Load” feature. If you aren’t comfortable with that for any reason, maintaining a small cash balance on your card for such occasions will make sure that the bus does not leave the stop without you.

**CHECK YOUR CASH BALANCE WHEN YOU BOARD** – When you tap your Connect Card to pay your fare, your remaining cash balance is displayed on the tap device screen. If your cash balance is less than your fare, you will be required to pay your entire fare in cash so make it a practice to check your cash balance each time you board.

**TAKE CARE OF YOUR CARD** – Do not bend, twist, wash or punch holes in your card. If the electronics stop working, it can no longer be read by the card reader on the bus and you will have to pay your fare in cash until you get a replacement card. Replacement cards do cost \$5, but any remaining cash value or monthly passes can be transferred to your new card, **BUT only if it has been registered.**

Call (530) 634-6880 or email us at [info@yubasuttertransit.com](mailto:info@yubasuttertransit.com) if you have any questions.



## FREE TIRE DISPOSAL COUPONS FOR YUBA-SUTTER RESIDENTS

Yuba-Sutter residents can now request a coupon for the free drop-off of up to 20 residentially generated passenger car or light truck tires (for rims up to 17 inches in diameter) at either of the two transfer stations operated by Recology Yuba-Sutter.

Funded by a grant from CalRecycle, tire coupons are issued on a first come, first served basis while supplies last through June 30, 2020. The coupons will expire 30 days from the date issued and a valid coupon must be presented when the waste tires are delivered to the drop-off location. Tires do not need to be removed from the rims.

For more information or to request a coupon, call the Regional Waste Management Authority at (530) 634-6890 during normal weekday business hours. Be prepared when you call to provide the number of tires that you have for disposal. This program is for residential use only – no businesses.

## CONNECT CARD SALES OUTLETS

Connect Cards can be loaded at any of the following local sales outlets or on the Connect Card website. Cards can hold up to \$360 in cash value and/or passes for up to three months. Check with each location for current business hours as they may change without notice.

- **Bel Air Market – Yuba City – (530) 755-3991**  
[Cash, Check, Credit or Debit]
- **Sutter County Library – Yuba City – (530) 822-7137**  
[Cash or Check Only]
- **Yuba County Library – Marysville – (530) 749-7380**  
[Cash, Credit or Debit – Fee Applied for Credit/Debit]
- **Yuba College Bookstore – Linda – (530) 741-6998**  
[Cash, Check, Credit or Debit]
- **Yuba-Sutter Transit Administrative Office – Marysville**  
[Cash, Check, Credit or Debit]
- **Connect Card Website – [www.ConnectTransitCard.com](http://www.ConnectTransitCard.com)**  
[Credit or Debit / Auto-Load]

New full fare Connect Cards are available from any sales outlet, but new and replacement discount photo ID Connect Cards are only available during normal weekday business hours at the Yuba-Sutter Transit office in Marysville. Call (530) 634-6880 for more information.

**Yuba-Sutter Transit**  
2100 B Street  
Marysville, CA 95901  
Administration: (530) 634-6880  
FAX: (530) 634-6888

**Service Information: (530) 742-2877 / TTY 634-6889**  
Web Site: [www.yubasuttertransit.com](http://www.yubasuttertransit.com)  
General Information: [Info@yubasuttertransit.com](mailto:Info@yubasuttertransit.com)