

February 2018

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## ROUTE 1 CORRIDOR ENHANCEMENT PLAN COMMUNITY WORKSHOP #2

Thursday, February 15, 2018

3:00 – 4:00 p.m. in the Yuba County Board Chambers  
915 Eighth Street, Marysville, California

Yuba-Sutter Transit is using a Sustainable Transportation Planning Grant from Caltrans to develop the Route 1 Corridor Enhancement Plan. Route 1 connects with the other five routes in the urban system and carries a third of all local fixed route trips. Stretching from west Yuba City to Yuba College in Linda, the eight mile long Route 1 corridor includes five major transit centers and numerous key bus stops. The plan will provide in-depth analysis and the necessary pre-engineering to support transit improvements in the corridor.

The public input process for this plan, which began with a public workshop and community survey last fall, will continue with another workshop on Thursday, February 15<sup>th</sup> from 3:00 – 4:00 p.m. in the Yuba County Government Center in Marysville. The regular meeting of the Yuba-Sutter Transit Board of Directors will immediately follow the workshop at 4:00 p.m. at which time the project consultant will present the plan findings to-date for Board discussion and input.

Everyone is welcome to attend so please join us at the February 15<sup>th</sup> workshop as community input is a critical component of this planning process. Here is a look at the preliminary agenda for that afternoon:

**3:00 – 3:15** View the Corridor Enhancement Plan Exhibits

**3:15 – 3:40** Consultant Presentation

- Summary of Community Input Received
- Review Conceptual Site Options for the Alturas & Shasta Transit Center
- Review Intelligent Technology Infrastructure Options for Transit Centers

**3:40 – 3:55** Feedback / Question and Answer Session

**4:00** Board of Directors Meeting with Corridor Enhancement Plan discussion by the Board.

For more information regarding the plan or workshop, contact Adam Hansen at 634-6880 ([adam@yubasuttertransit.com](mailto:adam@yubasuttertransit.com)) and watch the Yuba-Sutter Transit website for further updates.

## ALL 2016 & 2017 PHOTO ID CARDS HAVE EXPIRED AND ARE NO LONGER ACCEPTED

If you have a discount photo identification (ID) card with an expiration date of either “12/31/2016” or “12/31/2017”, it has expired and is no longer accepted as proof of eligibility for any discount fare.

Discount photo ID cards are available to qualified seniors (age 65 and over), youth (ages 5 – 18) and persons with disabilities as proof of eligibility for discount fares and Dial-A-Ride service (if applicable). Now issued as Connect Card discount photo ID cards, these electronic cards are valid for up to five years and can be loaded with cash value or monthly passes at any sales outlet or on-line to pay your bus fare.

Discount photo ID cards are available only at the Yuba-Sutter Transit Administrative Office at 2100 B Street in Marysville from 9:00 a.m. to noon and 1:00 p.m. to 4:00 p.m. each weekday. Proof of age or disability is required to receive a new Connect Card discount photo ID card.

Call (530) 634-6880 or check [www.yubasuttertransit.com](http://www.yubasuttertransit.com) for more information.



## HOLIDAY SERVICE NOTES

Yuba-Sutter Transit will not be in service and the administrative office will be closed on **Monday, February 19<sup>th</sup>** in observance of **President’s Day**. All service will operate as scheduled on **Monday, February 12<sup>th</sup>** when some observe **Abraham Lincoln’s Birthday**.

Talking about holidays, don’t forget that **Valentine’s Day** is just around the corner on **Wednesday, February 14<sup>th</sup>**. Wouldn’t a monthly bus pass or some ticket sheets make a great gift for your transit riding friends or loved ones? You could even load a pass or cash value on their Connect Card!

Call (530) 634-6880 for more information.



## CONNECT CARD TIPS FROM OUR FRONT COUNTER STAFF

To address some issues that occur frequently, here are some tips straight from our friendly front line counter staff that you might find helpful when you try to get, load, use, re-load or replace your Connect Card.

### GETTING YOUR CONNECT CARD:

There is currently no charge for your first Connect Card. Non-discount passengers can order a card from the Connect Card website at [www.connecttransitcard.com](http://www.connecttransitcard.com) or pick one up at any Yuba-Sutter Transit sales outlet with their first order.

Discount passengers (eligible seniors, disabled and youth) will need their picture taken for a discount photo ID Connect Card. This can only be done at the Yuba-Sutter Transit Administrative Office in Marysville which is open from 8:00 a.m. to Noon and from 1:00 to 5:00 p.m. on weekdays (closed for lunch).

Youth must present valid proof of identity and age such as some combination of a driver's license, school ID, birth certificate, or have a parent/guardian present to verify both.

The new ID cards are BOTH a photo ID and a Connect Card so you can load them with cash value or a monthly pass or just use them as proof of age or disability for discount cash fares.

### LOADING YOUR CONNECT CARD:

All cards can be loaded at any Yuba-Sutter Transit sales outlet. Check the sales outlet list in this newsletter for locations, hours and accepted forms of payment for each. They can also be loaded on-line at the Connect Card website using a credit/debit card.

When purchasing a pass at a pass outlet, make sure to use the correct language so that your card is loaded properly. If you want a disabled monthly pass, ask for a "disabled monthly pass for the month of X". If you simply ask for \$5 on your card when you want a discount monthly pass, the salesperson may load \$5 cash value instead of a monthly pass.

Two options are available when you log-in to load your card online – "Order New Pass" or "Load Cash Value" – and they are **NOT** the same. For example, if you load \$5 cash value rather than a \$5 FEB DISABLED MONTHLY PASS, the cash value will be deducted with each tap until the balance is \$0 instead of you getting unlimited rides for the month.

### USING YOUR CONNECT CARD:

**DO NOT** bend, crack, twist, wash or punch a hole through your card. The electronic chip in the card will stop working and it will no longer be read by the card reader on the bus.

### REPLACING YOUR CONNECT CARD:

Replacement discount photo ID cards can only be processed at the Yuba-Sutter Transit office. Non-discount Connect Cards can be replaced from the Connect Card website. There is a \$5 charge to replace lost, stolen or damaged cards.

### GENERAL MYTH BUSTING:

Ticket sheets will still be sold and accepted even after the discontinuation of paper monthly passes and cash will always be accepted for fare payment.

Discount ticket books and Sacramento punch cards will not be accepted for payment effective July 1, 2018.

For any questions regarding these tips, please call (530) 634-6880 or email [info@yubasuttertransit.com](mailto:info@yubasuttertransit.com).

## CONNECT CARD FARE OUTLETS

Connect Cards can be loaded at the following local sales outlets or on the Connect Card website with up to \$360 in cash value or up to three months of monthly passes. While \$10 ticket sheets are still available at all local sales outlets, paper monthly passes are available only from the Yuba-Sutter Transit office. Check with each location for current business hours as they may change without notice.

- **Sutter County Library – Yuba City – (530) 822-7137**  
[Cash or Check Only]
- **Yuba County Library – Marysville – (530) 749-7380**  
[Cash, Check, Credit or Debit – fee applied for credit/debit]
- **Yuba College Bookstore – Linda – (530) 741-6998**  
[Cash, Check, Credit or Debit]
- **Yuba-Sutter Transit Administrative Office – Marysville**  
[Cash, Check, Credit or Debit]
- **Connect Card Website – [www.ConnectTransitCard.com](http://www.ConnectTransitCard.com)**  
[Credit, Debit or Electronic Fund Transfer/Auto-Load]

Discount photo ID Connect Cards are only available during normal business hours at the Yuba-Sutter Transit office in Marysville. Paper passes and ticket sheets are also available from the same office in person or by mail. Call (530) 634-6880 for more information.

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**Web Site: [www.yubasuttertransit.com](http://www.yubasuttertransit.com)**  
**Connect Card: [www.connecttransitcard.com](http://www.connecttransitcard.com)**  
**General Information: [info@yubasuttertransit.com](mailto:info@yubasuttertransit.com)**