



REVISED DRAFT SACRAMENTO SERVICE PLAN IS NOW AVAILABLE FOR COMMENT

SPECIAL NIGHT MEETING & PUBLIC HEARING ON THURSDAY, FEBRUARY 21ST

In response to comments received on the draft Sacramento service plan that was released last month, Yuba-Sutter Transit has just released a revised draft plan for further public input. The revised plan will be presented to the Board of Directors for consideration at a special night meeting and public hearing on February 21st. Public input is still being accepted on the plan to adjust the Sacramento service to meet current ridership demands and better reflect current operating conditions.

Last adjusted in October 2015, annual Sacramento ridership is since down by 9.8 percent from 2015 to 2018 (though it is currently trending upward). With large buses now on all schedules, plenty of seats are available on 18 of our 22 daily schedules while some are operating at or near their seated capacity so some rebalancing is necessary. In addition, worsening traffic conditions especially downtown have made some schedules unrealistic further justifying adjustments.

The revised draft service plan, which made only relatively minor changes to the initial draft plan, is now available on our website at www.yubasuttertransit.com. It was also sent directly to those who had previously registered on our website for all Sacramento Service Alerts. If you did not receive it, go to the website right away and register under “Stay Informed” for all further updates and announcements.

Comments on the revised draft service plan must be received either verbally or in writing before or at the special night meeting of the Yuba-Sutter Transit Board of Directors. That meeting is set for 7:00 p.m. on Thursday, February 21st in the Yuba County Board of Supervisors Chambers at 915 Eighth Street in Marysville.

Email info@yubasuttertransit.com or call (530) 634-6880 if you have any comments or questions.

ALL 2018 PHOTO ID CARDS HAVE EXPIRED AND ARE NO LONGER ACCEPTED

If you have a discount photo identification (ID) card with an expiration date of either “12/31/2018” or earlier, it has expired and is no longer accepted as proof of eligibility for any discount fare.

Discount photo ID cards are available to qualified seniors (age 65 and over), youth (ages 5 – 18) and persons with disabilities as proof of eligibility for discount fares and Dial-A-Ride service (if applicable). Now issued as Connect Card discount photo ID cards, these electronic cards are valid for up to five years and can be loaded with cash value or monthly passes at any sales outlet or on-line to pay your bus fare.

Discount photo ID cards are available only at the Yuba-Sutter Transit Administrative Office at 2100 B Street in Marysville from 8:00 a.m. to noon and 1:00 p.m. to 5:00 p.m. each weekday. Proof of age or disability is required to receive a new Connect Card discount photo ID card.

Call (530) 634-6880 or check www.yubasuttertransit.com for more information.



HOLIDAY SERVICE NOTES

Yuba-Sutter Transit will not be in service and the administrative office will be closed on **Monday, February 18th** in observance of **President’s Day**. All service will operate as scheduled on **Monday, February 11th** when some will be observing **Abraham Lincoln’s Birthday**.

And don’t forget that **Valentine’s Day** is just around the corner on **Thursday, February 14th**. Wouldn’t some ticket sheets make a great gift for your transit riding friends or loved ones? You can even load a monthly pass or cash value on their Connect Card if you have their card number!

Call (530) 634-6880 for more information.



NEW CONNECT CARD SALES OUTLET AT BEL AIR MARKET

The Bel Air Market at 1286 Stabler Lane in Yuba City is the newest Connect Card sales outlet to load monthly bus passes and cash value onto electronic fare cards for use on any Yuba-Sutter Transit service. Connect Card fare media can be purchased at the Customer Service Counter which is open from 8:00 a.m. to 5:00 p.m. on weekdays and from 9:00 a.m. to 1:00 p.m. on Saturdays. Bel Air accepts all forms of payment, but only electronic Connect Card fare media (passes and/or cash value) can be purchased at this location.

Bel Air joins the Sutter County Library in Yuba City, the Yuba County Library in Marysville, the Yuba College Bookstore in Linda and the Yuba-Sutter Transit administrative office in Marysville as local Connect Card sales outlets. They can also be loaded online at www.ConnectTransitCard.com.

New full fare Connect Cards are available online or from any sales outlet free of charge when loading at least \$5 in fare media (pass or cash), but new discount fare photo ID Connect Cards for seniors, youth and persons with disabilities are only available at the Yuba-Sutter Transit office to verify discount fare eligibility and take a photo for identity purposes.

Call (530) 634-6880 for more information including eligibility criteria for discount fares or email info@yubasuttertransit.com or go online at www.yubasuttertransit.com.

CONNECT CARD NOTES

Well over half of all Yuba-Sutter Transit riders now board with a Connect Card so here are a few tips to maximize the benefit and minimize any frustrations.

OUTLET PURCHASES – When purchasing products at a sales outlet, be sure to use the correct language. For example, if you want a disabled monthly pass, ask for “a disabled monthly pass for the month of ____”. If you ask for \$5 on your card when you really want a discount monthly pass (and they do), the attendant may load \$5 cash value instead (and they have). Even then, check your receipt before you leave the outlet to make sure that your card was loaded properly.

DON'T ABUSE YOUR CARD – Do not bend, twist, wash or punch any holes in your card. If the electronics stop working, it can no longer be read by the card reader on the bus and you will have to pay your fare in cash until you get a replacement card. While replacement cards cost \$5, the good news is that any remaining cash value or monthly passes can be transferred to your new card.

LOADING CARDS – Allow 24 to 48 hours for any online Connect Card purchase to appear on your card. **Your paper receipt or print-out will not be accepted as proof of payment.** If time is critical, in-person purchases made at any Connect Card outlet are loaded instantly if the card is present.

DAILY CAP – When you pay your cash fare on any local fixed route bus with a Connect Card, you are automatically using the daily cap provision. The most you will pay each day is three local fares and all taps thereafter are free of charge. Please note that the daily cap is tracked only for the first fare paid each boarding so everyone needs their own Connect Card if you are traveling in a group.

CHECK YOUR CONNECT CARD CASH BALANCE WHEN YOU BOARD THE BUS – When you tap your Connect Card to pay your fare, make it a practice to check your remaining cash balance which is displayed on the tap device screen. If you run out of money on your card, you will be required to make up the difference in cash. Avoid this situation by checking your cash balance each time you board.

If you have any questions, please contact the administrative office at (530) 634-6880 or at info@yubasuttertransit.com.

CONNECT CARD OUTLETS

Connect Cards can be loaded at the following local sales outlets and on the Connect Card website. Cards can hold up to \$360 in cash value and/or passes for up to three months. Check with each location for current business hours as they may change without notice.

- **Bel Air Market – Yuba City – (530) 755-3991**
[Cash, Check, Credit or Debit]
- **Sutter County Library – Yuba City – (530) 822-7137**
[Cash or Check Only]
- **Yuba County Library – Marysville – (530) 749-7380**
[Cash, Credit or Debit – Fee Applied for Credit/Debit]
- **Yuba College Bookstore – Linda – (530) 741-6998**
[Cash, Check, Credit or Debit]
- **Yuba-Sutter Transit Administrative Office – Marysville**
[Cash, Check, Credit or Debit]
- **Connect Card Website – www.ConnectTransitCard.com**
[Credit or Debit / Auto-Load]

New full fare Connect Cards are available from any sales outlet, but new and replacement discount photo ID Connect Cards are only available during normal weekday business hours at the Yuba-Sutter Transit office in Marysville. Call (530) 634-6880 for more information.

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Service Information: (530) 742-2877 / TTY 634-6889
Web Site: www.yubasuttertransit.com
Connect Card: www.connecttransitcard.com
General Information: info@yubasuttertransit.com