

April 2023

Volume 34 – Number 4



DAVID WOOLERY NAMED 2022 DRIVER OF THE YEAR

Storer Transit Systems is excited to announce that David Woolery has been named the 2022 Driver of the Year for the Yuba-Sutter Division. He was chosen for this prestigious award by Storer's safety, supervision, and management team.

Among his many attributes, David was selected for his great customer service, positive attitude, flexibility, and for his ability and willingness to assist his peers. He also demonstrates a compassion for others and attention to detail while always following operational requirements and policies. These traits combine to result in the provision of safe and enjoyable service for his passengers and an enhanced work environment for his co-workers.

David started his career as a bus driver in 2012. He has since been selected for multiple safety awards in the years that he has been employed by Storer Transit Systems.

The Driver of the Year award recipient receives a \$500 cash award, a personalized jacket, and a personalized individual plaque. His name will also be etched onto the perennial Driver of the Year plaque that is on display in the driver room.

The next time you see David behind the wheel of your bus, please join us in congratulating him on being selected as the 2022 Driver of the Year.



REGIONAL TRANSIT NETWORK SURVEY

The Sacramento Area Council of Governments (SACOG) is working with transit operators and local planning agencies to improve the region's public transportation services. Please use the following link to take a 10-minute online survey to provide your input on public transit, key transit service connection needs, and proposed transit corridors: https://new.maptionnaire.com/q/46oou992vir9. The survey link will expire on April 28th.



DO YOU HAVE AN EXPIRING CONNECT CARD?

Discount photo-identification Connect Cards are typically issued for five years. Since many were issued in 2018 with the new electronic fare card program, many are now beginning to expire. Such cards <u>need to</u> <u>be replaced before they expire because expired cards will not</u> <u>work</u>. Discount card holders (youth, seniors, and persons with disabilities) should regularly check the expiration date on their card to see if it is approaching. If so, bring your card to our Administrative Office during normal business hours where we will confirm your current information and issue you a new card (with a new picture) at no cost.

For Connect Card questions, please contact the Administrative Office at (530) 634-6880 or by email at info@yubasuttertransit.com.

GOOGLE TRANSIT TRIP PLANNER ON YUBA-SUTTER TRANSIT WEBSITE

Did you know that Yuba-Sutter Transit's local, rural and Sacramento route, stop and schedule information is included in the Google Transit trip planning application? In fact, the Google Trip Planner is available directly from our website at the link below for scheduled transit trips anywhere in the Yuba-Sutter area; to and from downtown Sacramento; and even beyond.

www.yubasuttertransit.com/trip-planning-tool

The tool can also be accessed from the "I Want To" tab on our home page where the drop-down menu includes "Plan My Route".

Enter your destination and travel time information in the tool by either street address, cross street or major landmarks for that day or weeks in advance – Google Transit does the rest! Several options will be provided with walking directions to and from the nearest bus stops, applicable route numbers, transfer information, fare details and total travel time.

Try planning your next trip with Google Transit and please call us at (530) 634-6880 if you have any questions.



SERVICE NOTES

SACRAMENTO COMMUTER E-MAIL LIST – We have a database of more than 450 e-mail addresses for any service and program updates on our Sacramento Commuter and Midday Express services. If you use this service and have not received an e-mail from us in the last month, then you are probably not on our list. Make sure that you are registered on our website under the "Stay Informed" tab to receive future Sacramento Service Alerts.

NEWSLETTER E-MAIL LIST – Speaking of staying informed, never miss an issue of our passenger newsletter by signing up on our website under the same "Stay Informed" tab to receive future issues electronically. By the way, if you did not receive this issue by e-mail directly from us, you are not on that list.

TRESPASSING & TRASH – Please respect the residents and businesses near our bus stops. Do not trespass on their property for any reason and please use the trash cans either at the stop or on the bus. We need your help to minimize potential conflicts, or some stops may be eliminated.

NO SMOKING WITHIN 20' OF ANY YUBA-SUTTER TRANSIT BUS, STOP, BENCH OR SHELTER – Please remember that smoking of any kind is expressly prohibited within 20' of any Yuba-Sutter Transit bus, bus stop, bus stop bench, or bus stop shelter.

<u>SEAT ETIQUETTE</u> – Please do not put wet or dirty belongings (or feet) on vacant seats for any reason. The next person who sits in that seat (and it might be you) does not want a soggy surprise.

LOST & FOUND – We are not responsible for what you leave behind on the bus, but check with us before you give up on your umbrella, cell phone, sunglasses, etc. All of these and more found items are removed from buses at the end of each service day. Non-perishable items are kept for at least 30 days after which time they are subject to donation to a non-profit organization of our choice. If you think you lost something on the bus, call our Administration Office at (530) 634-6880.

<u>ADMINISTRATIVE OFFICE HOURS</u> – The customer service counter in the Yuba-Sutter Transit Administrative Office at 2100 B Street in Marysville is open weekdays from 8:00 a.m. to Noon and from 1:00 p.m. to 5:00 p.m. We are closed for lunch except by appointment.

CONNECT CARD SALES OUTLETS

Connect Cards may be loaded at any of the sales outlets below or on the Connect Card website. New full fare Connect Cards are available from any sales outlet, but new and replacement discount photo ID Connect Cards are only available during normal weekday business hours at the Yuba-Sutter Transit Administrative Office in Marysville. Call (530) 634-6880 for more information.

Please check with locations for current business hours as they may change without notice.

- Sutter County Library Yuba City (530) 822-7137 Monday – Thursday, 9:00 am – 6:00 pm Friday & Saturday, 9:00 am – 5:00 pm [Cash or Check Only]
- Yuba County Library Marysville (530) 749-7380 Tuesday – Friday, 12:00 – 6:00 pm & Saturdays 9:00 am – 1:00 pm [Cash, Credit or Debit – Fee Applied for Credit/Debit]
- Yuba College Bookstore Linda (530) 741-6998 Monday – Friday, 9:00 am – 3:00 pm [Cash, Check, Credit or Debit]
- Yuba-Sutter Transit Administrative Office Marysville Weekdays, 8:00 am – Noon & 1:00 – 5:00 pm [Cash, Check, Credit or Debit]
- Connect Card Website www.ConnectTransitCard.com [Credit or Debit / Auto-Load]

Yuba-Sutter Transit 2100 B Street Marysville, CA 95901 Administration: (530) 634-6880 Service Information: (530) 742-2877

Web Site: www.yubasuttertransit.com Connect Card: www.connecttransitcard.com General Comments/Questions: info@yubasuttertransit.com