

Yuba-Sutter Transit



PRESS RELEASE

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FOR IMMEDIATE RELEASE

NEW BUS TRACKER MOBILE APP IS NOW AVAILABLE FOR PUBLIC TESTING

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Yuba-Sutter Transit is pleased to announce that our new bus tracker system is now available for public testing. After months of development and testing, we are now inviting those of you who enjoy beta testing such systems to help us fine-tune this exciting new service. The system tracks bus arrival times at Yuba-Sutter Transit's 300 local, rural and downtown Sacramento bus stops. The more people use the system and provide feedback regarding its operation, the more reliable the system will become.

To get started, just download the free DoubleMap application to your smart phone or tablet and select "Yuba-Sutter Transit" as your system. (Desktop and laptop users can also access the system by copying or typing "yubasuttertransit.doublemap.com" into their browser though some of the mobile features will not be available.) From the menu bar at the top left, you can select your route or monitor the entire system, but don't forget to hit the "Save" button in the top right corner to lock in your changes before leaving this page. As you zoom in on the route map, just click on any bus

stop for the estimated arrival time of the next buses on any of your selected routes that serve that stop. From this same “Arrival” screen, you can set that stop as a “Favorite” for future reference or set up custom “Alerts” to be notified when your bus is approaching that stop.

During this testing phase, please be aware that some of the information might not be completely trustworthy as we work out the bugs and refine the system parameters so we are looking for early user feedback as problems are encountered. Most importantly, arrival time estimates will improve over time as more real-time bus arrival data is collected by the system. In addition, we are now testing and refining the related on-board audible and visual bus stop announcement system so feedback on that feature is also appreciated. Still to come is the roll-out of a new computer assisted dispatch system called TapRide that will provide similar real-time bus location and arrival information along with a more user-friendly ride reservation experience for our Dial-A-Ride passengers.

To assist with the testing and implementation of these new services, all comments or suggestions on any of the system features should be emailed with as many details as possible (date, time, route, location, etc.) to info@yubasuttertransit.com.

Please call (530) 634-6880 for more information.