



TRANSIT PROFESSIONALS OF THE YEAR AWARD PRESENTED TO FRONTLINE TRANSIT WORKERS

The California Transit Association annually presents an award to an outstanding individual who has provided strong leadership and vision to a small transit operator or made a notable contribution that benefits public transit in general. In recognition of their exceptional service during an extraordinary year, this year's award was presented on November 19th to California's frontline transit workers – the bus operators, maintenance technicians, utility workers, customer service representatives and road supervisors who keep the local public transit systems running across our state.

Yuba-Sutter Transit is using this statewide award as an opportunity to especially recognize and thank our local frontline transit workers from our contractor Storer Transit Systems Yuba-Sutter Division as Transit Professionals of the Year for 2020. Special banners have been hung in operations and maintenance areas; decals have been attached to each of our buses; and buttons and stickers have been provided to each of our frontline workers to mark this distinguished honor.

These everyday local heroes have faithfully and creatively responded to the travel needs of our community during this unprecedented time, quickly adapting to new protocols and procedures to keep both them and our passengers safe. We are so proud of their continuing dedication and ask that you join us in congratulating our frontline transit workers for this award and thanking them for their service.

For more information on this statewide award, check out the short video that was produced for this purpose (and featuring a few local Storer team members) on our website at www.yubasuttertransit.com.



DEBIT & CREDIT CARDS ACCEPTED

Debit and most major credit cards are accepted by Yuba-Sutter Transit for all financial transactions that occur at the counter in the Administrative Office. Call (530) 634-6880 for more information.

LOCAL & RURAL ROUTES WILL BE FARE FREE FOR THE HOLIDAYS DECEMBER 21ST – JANUARY 2ND

As a gift to our community, no fares will be charged on any of Yuba-Sutter Transit's local and rural routes during the two-week holiday period from Monday, December 21st through Saturday, January 2nd. To replace the lost revenue, this first-time holiday event will be funded through a state grant to promote transit ridership.

During this special fare holiday, no special tickets or passes are needed as all local and rural route passengers will simply board the bus and ride fare free. All other passenger policies will still apply and fares will continue to be collected on the Dial-A-Ride and Sacramento services.

For more information, email info@yubaustertransit.com or call (530) 634-6880.



CHRISTMAS & NEW YEAR'S HOLIDAY SCHEDULE

All of us at Yuba-Sutter Transit wish you and yours a joyous Christmas and New Year's holiday season. Please note the following service and administrative office closures.

- Thursday, December 24th – All service will operate as scheduled, but the administrative office will be closed.
- Friday, December 25th – No service will be operated and the administrative office will be closed.
- Friday, January 1st – No service will be operated and the administrative office will be closed.
- Except as noted above, service will operate as scheduled on all other dates around the holidays including the Saturdays after Christmas and New Year's Day.

Call (530) 634-6880 for more information.



WHEELCHAIR SECUREMENT & PRIORITY SEATING AREAS

The wheelchair securement and priority seating areas on public transit buses are intended to accommodate passengers with disabilities as required by the Americans with Disabilities Act (ADA) and related federal regulations. These regulations state that when a person with a disability who requires a priority seat or to occupy a wheelchair securement location enters a vehicle, the driver **must** ask certain passengers (see below for specifics) to move from the affected seats in order to allow the person with a disability to occupy that location.

Wheelchair securement and priority seating areas are typically two separate spaces on the bus. Priority seating under the regulations must be the first set of forward-facing seats while the wheelchair securement area is under a bank of side-facing flip-up seats or a combination of side- and/or forward-facing flip-up seats. Regulation requires that transit personnel ask certain people to move if they are sitting in priority seats or in the wheelchair securement area.

For priority seating, the driver must ask non-disabled and non-senior passengers to move if the seat is needed by a person with a disability. For the wheelchair securement area, if that space is needed by a person boarding with a wheelchair, the driver must ask all ambulatory persons to move including seniors and those with disabilities. There are no exceptions as all ambulatory people will be asked to move from the securement area because there are just two places where wheelchairs can be secured in the bus.

It is important to note that while federal regulations require drivers (or other transit personnel) to ask individuals to move, they do not empower them to force someone to move under the assumption that passengers would willingly comply out of compassion and basic human kindness. These same regulations do, however, allow agencies to establish their own mandatory-move ordinance to lawfully require riders to vacate priority seats and wheelchair securement locations upon request if necessary.

In conclusion, all ambulatory passengers no matter their age or disabilities should be prepared to move from wheelchair securement areas as soon as the bus stops for someone who obviously needs to be placed in that location. Please do not wait for the driver to ask (because they will) and, even more importantly, please do not refuse their request thereby forcing the person that needs that space to wait thirty or sixty minutes at the stop for the next bus.

Contact Adam Hansen at adam@yubasuttertransit.com or at (530) 634-6880 for more information.

BEL AIR MARKET CONNECT CARD SALES OUTLET NOW CLOSED

The customer service counter in the Bel Air Market has closed and is no longer a Connect Card sales outlet. Call (530) 634-6880 or email info@yubasuttertransit.com for more information.



CHRISTMAS GIFT GUIDE & CONNECT CARD SALES OUTLETS

For a truly practical and useful gift idea, try loading the Connect Cards of your bus riding friends and loved ones with a monthly pass or cash value this year – a gift that keeps on giving! Just bring the number from the back of their Connect Card to our office and we can load it with cash or passes right there. Call (530) 634-6880 for more information.

You can load your own Connect Card at either of the sales outlets below or on the Connect Card website. Cards can hold up to \$360 in cash value and/or passes for up to three months. Check locations for current business hours as they may change without notice.

New full fare Connect Cards are available from any sales outlet, but new and replacement discount photo ID Connect Cards are only available during normal weekday business hours at the Yuba-Sutter Transit Administrative Office in Marysville.

Please note that due to COVID-19 the Sutter and Yuba County Libraries are both closed to the public and that the Yuba College Bookstore is only open by appointment. In addition, the former outlet at the Bel Air Market in Yuba City permanently closed on November 7th.

- **Yuba College Bookstore – Linda (530) 741-6998**
[Cash, Check, Credit or Debit]
THIS OUTLET IS CURRENTLY OPEN BY APPOINTMENT ONLY
- **Yuba-Sutter Transit Office – Marysville (530) 634-6880**
[Cash, Check, Credit or Debit]
- **Connect Card Website – www.ConnectTransitCard.com**
[Credit or Debit / Auto-Load]

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Connect Card: www.connecttransitcard.com
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