



THE SCAFFOLDING IS GONE! OUR ALL NEW WEBSITE IS NOW AVAILABLE FOR YOUR USE

If you haven't seen it already, check out Yuba-Sutter Transit's all new website at www.YubaSutterTransit.com. Even if you have already seen it, make sure that you visit it often for regular service and program updates. As an example, several important service notices and updates were posted on the site in response to the recent emergency evacuation event.

This long overdue website redesign effort was focused on site aesthetics (look, feel and ease of use); updating and simplifying our content; increasing the visibility of our services; and, much easier content management. The new design allows for streamlined menus; clear and easy navigation; and, a responsive layout for viewing on all types of devices.

Enhanced features include the "Contact Us" page with a quick email generator for sending your questions or feedback directly to our staff. A link to our Trip Planner tool is still prominently featured on the home page under both the "Customer Services" tab and from "Get Directions" at the top of the page. Just enter your trip origin, destination and travel time information by address, cross street or major landmarks and the Google Transit link provides walking directions to the nearest bus stop, route numbers, transfer information, fare and total travel time.

Explore the site to learn more about our services, view the latest transit news and sign up for email notifications targeted to your particular interests! We are very interested in your feedback so please visit soon and let us know what you think and how it could be improved.

Please contact us at info@yubasuttertransit.com or at (530) 634-6880 for more information or to share your ideas.



FREED SENIOR VOUCHER PROGRAM EXTENDED

The FREED Center for Independent Living has provided free transportation vouchers for qualified area seniors for use on Yuba-Sutter Transit's Dial-A-Ride service for a number of years. Valid program vouchers now have an expiration date of June 30, 2017. Previous vouchers with expiration dates of June 30, 2016 or earlier are not valid and will not be accepted.

The FREED program provides Senior Transportation Vouchers that can be redeemed on any Dial-A-Ride bus for up to the \$2.00 face value. These vouchers are funded through the Area Agency on Aging and provide assistance to adults age 60 or older though all Dial-A-Ride age limits and service policies still apply.

FREED vouchers can be used for transportation to health care appointments, shopping or other essential services. Please contact Angie Paras, FREED Senior Transportation Program Coordinator at (530) 742-4474 to sign up for the program and for instructions on how to use the vouchers.

Call (530) 742-2877 for Dial-A-Ride service information.



DEBIT & CREDIT CARDS ACCEPTED

Debit and most major credit cards are accepted by Yuba-Sutter Transit for all financial transactions that occur at the counter in the Administrative Office. Call (530) 634-6880 for more information.

BOK KAI FESTIVAL PARADE SERVICE DETOURS

The 137th Bok Kai Festival, celebrating the Year of the Rooster, will take place in downtown Marysville on Saturday and Sunday, March 4th and 5th. The Bok Kai Parade will be held on Saturday with Bomb Day on Sunday.

Yuba-Sutter Transit's local fixed route bus service will be detoured in downtown Marysville on Saturday, March 4th for the Bok Kai Parade. The regular downtown bus stops on B, D and F Streets will not be served as Routes 1 and 4 will be detoured away from downtown Marysville due to numerous street closures.

The nearest alternative downtown stops will be at Third & F Streets for both the eastbound Route 1 and counterclockwise Route 4B buses and at H & Third Streets for both the westbound Route 1 and clockwise Route 4A buses.

Call (530) 742-2877 for more route and stop information.



THE CONNECT CARD IS HERE

Yuba-Sutter Transit is now issuing and accepting Connect Cards as part of the soft-launch of this new electronic fare card system. Full implementation is still a few months away, but anyone who purchases full fare or discount monthly passes either from our office or at one of our sales outlets will benefit from early conversion to the new system.

Please note that if you receive your pass directly from your employer or from a support agency, please stay tuned! The system will soon support corporate account management and your employer or agency will have the ability to set you up with a Connect Card.

Full Fare Passengers – Order your Connect Card online at www.ConnectTransitCard.com by clicking on the “Get a Card” link. Select the fare you want loaded onto the card and check-out using a debit or credit card. The card will be mailed to you within 5 - 7 business days with the fare loaded on the card, ready for immediate use. Future on-line purchases should be downloaded to your card within 48 hours. There is no charge for the Connect Card itself.

Senior/Disabled Fare Passengers – If you qualify for a discount senior/disabled fare, you will need to come to our office during business hours to get your first Connect Card. If you have a valid Yuba-Sutter Transit discount photo ID card, it can be exchanged at no charge for a Connect Card with a new picture. If the Connect Card will be your first Yuba-Sutter Transit discount ID card, please check our eligibility criteria and bring the proper identification and documentation.

With your new card and loaded fare, all you have to do is tap and go! Connect Card readers are located on all Yuba-Sutter Transit buses. Simply tap your Connect Card on the yellow target as you board the bus. Your card is re-usable and will last up to ten years so don't throw it away, punch a hole in it, or bend it. You can reload fare:

- In person – at any of the nine participating transit system's customer service centers;
- Online – at www.ConnectTransitCard.com using a debit or credit card;
- Auto-load – set it up online and your monthly pass or cash value will be automatically replenished; or,
- Add Fare Machines – use your credit/debit card at select light rail stations in Sacramento.

For general information and answers to frequently asked questions, visit www.ConnectTransitCard.com or call the Connect Card Customer Service line at (916) 321-2877 or (TTD) 916-483-4327, Monday – Friday from 6:30 a.m. to 6:30 p.m.

Whether you participate in the soft launch or not, watch this newsletter for future Connect Card updates or call (530) 634-6880 for more information.

BUS PASSES & TICKET BOOKS

Monthly passes, discount ticket books and Sacramento punch cards are available throughout the month during normal business hours and by mail in the Yuba-Sutter Transit office at 2100 B Street in Marysville.

- **Yuba-Sutter Transit Office – Marysville**
Ticket Books / Monthly Fixed Route Passes / Sacramento Commuter Passes & Punch Cards / Single Ride Tickets for All Services [**Cash, Check, Credit or Debit**]

Fare products are also available in limited quantities at the following locations. Monthly passes are available in these outlets from the 24th of the month until the 7th of the following month. Ticket books and punch cards are available all month while supplies last. Check with each location to confirm store hours as they can change without notice.

- **Bel Air Market Customer Service Center – Yuba City**
Ticket Books / Monthly Fixed Route Passes / Sacramento Commuter Passes & Punch Cards [**Cash or Check Only**]
- **Yuba College Bookstore – Linda**
Ticket Books / Monthly Fixed Route Passes / Sacramento Commuter Passes & Punch Cards [**Cash, Check, Credit or Debit**]

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Service Information: (530) 742-2877 / TTY 634-6889
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