



CONNECT CARDS CAN NOW BE LOADED AT THE YUBA AND SUTTER COUNTY LIBRARIES

We are thrilled to announce that Connect Card retail sales machines have been installed at the main branch of the Sutter County Library in Yuba City and at the Yuba County Library in Marysville. As a result, the new electronic Connect Cards can now be loaded with monthly passes or cash value at these locations; on-line; or, at Yuba-Sutter Transit's administrative office in Marysville.

General public Connect Cards can be requested on-line at www.ConnectTransitCard.com or at any Connect Card outlet, but discount photo ID Connect Cards for eligible seniors (age 65 and over), youth (ages 5 – 18) or persons with disabilities must be requested in person at the Yuba-Sutter Transit office due to the need for a picture. There is currently no charge for a new general public Connect Card when at least \$5 in fare product (cash or pass) is loaded on the new card, and the regular \$5 fee for processing a new discount eligibility card application is also being waived during this transition period.

While paper monthly passes will soon be phased out, they are still available in limited quantities at all sales outlets from the 24th of the month until the 7th of the following month while \$10 ticket sheets are available all month while supplies last. Be sure to check with each location for their current business hours as they may change without notice. Phone numbers for each are provided on the back of this newsletter for that purpose. All electronic and paper fare media are also available at the Yuba-Sutter Transit administrative office.

For general information or answers to frequently asked Connect Card questions, visit www.ConnectTransitCard.com or call the Connect Card Customer Service line at (916) 321-2877, Monday – Friday from 8:00 a.m. to 5:00 p.m. For specific Yuba-Sutter Transit fare questions or for more information on discount Connect Card photo ID cards, call (530) 634-6880 or email info@yubasuttertransit.com.



ANNUAL LOCAL UNMET TRANSIT NEEDS HEARING SET FOR OCTOBER 11TH

A series of public hearings are held each year by the Sacramento Area Council of Governments (SACOG) to determine if there are unmet transit needs that are reasonable to meet in the region. SACOG is the regional transportation planning agency for all of Sacramento, Sutter, Yuba and Yolo Counties. The input from these hearings is used to make decisions regarding the allocation of funding for public transportation purposes in each local jurisdiction.

This year's hearing for all of Yuba and Sutter Counties has been set for 2:00 p.m. on Wednesday, October 11th in the Yuba County Government Center at 915 8th Street in Marysville. The comments received will be evaluated to determine if there are any unmet transit needs that are reasonable to meet for the fiscal year beginning July 1, 2018.

You do not have to attend the hearing to comment, but written or verbal comments must be submitted by December 21st to be considered. Comments can be sent by mail to SACOG, 1415 L Street, Suite 300, Sacramento, California 95814; by phone to (916) 340-6275; by TDD to (916) 321-9550; by FAX to (916) 321-9551; by e-mail to transit_needs@sacog.org; or, through an on-line comment form at www.sacog.org.



COLUMBUS DAY NOTICE

Yuba-Sutter Transit will be in full operation on Columbus Day, Monday, October 9, 2017. All service will operate as scheduled on this date. Call (530) 634-6880 for information.

SPECIAL PARKING SHUTTLE FOR THE 2017 SIKH PARADE ON SUNDAY, NOVEMBER 5th

Yuba-Sutter Transit will again be operating a special parking lot shuttle service for the 2017 Sikh Temple Gurdwara Parade on Sunday, November 5th. This service is being operated as an extension of our regular fixed route service though the parade sponsor has pre-purchased 7,000 round trip tickets that will be available free of charge at the morning boarding location.

As many as 25 buses will be used to operate the parking lot shuttle service between River Valley High School at 801 El Margarita Road and the intersection of Hooper Road and True Road just west of the Temple. Buses will operate every few minutes in both directions throughout the day with the first bus departing the high school at 8:00 a.m. and the last bus departing from Hooper and True at 6:00 p.m.

At the high school, passengers will board in the visitor parking lot on Spirit Way mid-way between Harter Parkway and El Margarita Road just south of Colusa Highway. All-weather parking is available in both the west and east high school lots on Spirit Way. Overflow parking will also be available nearby on El Margarita Road southwest of the high school. The pre-purchased round-trip tickets will be provided to each passenger while supplies last after which Yuba-Sutter Transit's regular local fixed route fares will apply.

So ride the bus to the temple this year and avoid the worst of the parking and traffic hassles that are normal for this world-class event! Watch for changeable message signs on Highway 20 directing you to the parking and pick-up locations at the high school where attendants will be standing by to assist.

Call (530) 742-2877 for more information.

SERVICE NOTES

FRAGRANCE ALLERGIES – Some suffer extreme allergic reactions from prolonged exposure to intense or excessive fragrances. The travel time and close quarters of a commuter bus can especially aggravate this condition so please respect the sensitivity of fellow passengers by refraining from the use of strong fragrances before boarding.

ADMINISTRATIVE OFFICE HOURS – The customer service counter in the Yuba-Sutter Transit Administrative Office at 2100 B Street in Marysville is open weekdays from 8:00 a.m. to Noon and from 1:00 p.m. to 5:00 p.m. It is closed for lunch except by special appointment.

LOST & FOUND – We are not responsible for lost items, but check with us before you give up on your umbrella, cell phone, sunglasses, etc. Found items are removed from buses at the end of each service day. Non-perishable items are kept at least 30 days after which they are subject to donation to a non-profit organization of our choice. So if you think you left something on the bus, call the office at (530) 634-6880.

HUNDREDS OF PHOTO I.D. CARDS EXPIRE DECEMBER 31st

Do you have a discount photo identification (I.D.) card? Does it have an expiration date of December 31, 2016 or December 31, 2017? If so, it is time to replace it with a new Connect Card discount photo I.D. card before your old card expires.

Discount photo I.D. cards are issued to qualified seniors (age 65 and over), youth (ages 5 – 18) and persons with disabilities as proof of eligibility for discount fares and Dial-A-Ride service if applicable. Issued on a Connect Card electronic fare card, these cards are now valid for up to five years and new cards are FREE when exchanged for an expiring card. Hundreds of these cards will expire on December 31st and will not be accepted after a one month grace period. Don't delay – get your new discount photo I.D. card right away!

Photo I.D. cards are available only at the Yuba-Sutter Transit Administrative Office at 2100 B Street in Marysville from 9:00 a.m. to Noon and 1:00 p.m. to 4:00 p.m. each weekday.

Call (530) 634-6880 for more information.

CONNECT CARD OUTLETS

Connect Cards can now be loaded with monthly passes or cash value at the following Yuba-Sutter Transit sales outlets. Paper monthly passes are still available at these same locations in limited quantities from the 24th of the month until the 7th of the following month while \$10 ticket sheets are available all month while supplies last. Check with each location for current business hours as they may change without notice.

- **Sutter County Library – Yuba City – (530) 822-7137**
[Cash or Check Only]
- **Yuba County Library – Marysville – (530) 749-7380**
[Cash, Check, Credit or Debit (fee applied for credit/debit)]

All electronic and paper fare media is available throughout the month during normal business hours in the Yuba-Sutter Transit administrative office in Marysville. Paper passes and ticket sheets are also available by mail from the same office.

- **Yuba-Sutter Transit Administrative Office – Marysville**
[Cash, Check, Credit or Debit]

Call (530) 634-6880 for more information.

Yuba-Sutter Transit
2100 B Street
Marysville, CA 95901
Administration: (530) 634-6880
FAX: (530) 634-6888

Service Information: (530) 742-2877 / TTY 634-6889
Web Site: www.yubasuttertransit.com
Connect Card: www.connecttransitcard.com
General Information: info@yubasuttertransit.com