



## ALL COMMUTER BUSES WILL SOON OFFER FREE WI-FI SERVICE ON EVERY SCHEDULE

Seven new big green buses were recently placed in daily operation on Yuba-Sutter Transit's Sacramento Commuter & Midday Express service. These 57 seat buses complete the eight year transformation of Yuba-Sutter Transit's fleet of specially equipped buses that are used exclusively to connect Yuba City, Marysville, Olivehurst and Plumas Lake with downtown Sacramento each weekday. With this replacement purchase, all 13 of our commuter buses are now luxury tour-style buses that now offer the same high-quality passenger experience on every Sacramento schedule.

The new Motor Coach Industries (MCI) buses are nearly identical to those that have been purchased since 2010 with high-back reclining seats; overhead reading lights and parcel racks; three position bike racks; and, individual air vents to direct the high-powered air conditioning system. For most passengers, the most significant difference is the free Wi-Fi service that is now available on all seven buses, but this same feature will soon be installed on the six older commuter buses as well.

We are excited to share these new buses with the community and we invite your feedback so please contact our office at (530) 634-6880 or drop us an email at [info@yubasuttertransit.com](mailto:info@yubasuttertransit.com) to let us know what you think.



## LABOR DAY HOLIDAY NOTICE

Yuba-Sutter Transit will not be in operation and the Administrative Office will be closed on Monday, September 3, 2018 in observance of Labor Day. Regular service will resume on Tuesday, September 4<sup>th</sup>.

## CONNECT CARD TIPS

While the July 1<sup>st</sup> transition from paper monthly passes and local fixed route transfers to the Connect Card system went very well, here are a few tips to help maximize your use of the new system and minimize your frustration.

**DAILY CAP** – When you pay your cash fare on any local fixed route bus with a Connect Card, you are automatically using the daily cap provision of the new system. The most you will pay each day is three local fares because all taps thereafter are free of charge. Please note that the daily cap is tracked only for the first fare paid each boarding so if you are traveling in a group, everyone needs their own Connect Card.

**LOADING CARDS** – Allow 24 to 48 hours for any on-line Connect Card purchase to appear on your card. **Your paper receipt or print-out will not be accepted as proof of payment.** If time is critical, in-person purchases made at any Connect Card outlet are loaded instantly if the card is present.

In addition, when purchasing a pass at an outlet, be sure to use the correct language so your card is loaded properly. If you want a disabled monthly pass, ask for "a disabled monthly pass for the month of \_\_\_\_". If you simply ask for \$5 on your card when you really want a discount monthly pass, the attendant may load \$5 cash value instead.

**PASS REPLACEMENT DEADLINES** – Due to Connect Card program limitations, Sacramento Commuter and local general public monthly passes cannot be replaced after the 19<sup>th</sup> of each month. Discount monthly passes cannot be replaced after the 24<sup>th</sup> of each month.

**TAKE CARE OF YOUR CARD** – Do not bend, twist, wash or punch holes in your card. If the electronics stop working, it can no longer be read by the card reader on the bus and you will have to pay your fare in cash until you get a replacement card for which you will be charged \$5.

Please contact the Yuba-Sutter Transit administrative office at (530) 634-6880 or at [info@yubasuttertransit.com](mailto:info@yubasuttertransit.com) if you have any questions.



## SERVICE ANIMAL POLICY REQUIRES VALID DOG LICENSE

In an effort to address growing health and safety concerns by passengers and bus operators regarding the transportation of suspected unlicensed and unvaccinated dogs, Yuba-Sutter Transit adopted a policy in 2013 that all dogs must be vaccinated, licensed and wearing proper tags pursuant to State Law and local ordinances. This provision of Yuba-Sutter Transit's Service Animal and Pet Policy applies whether the animal is a service dog or not.

California law and local ordinances require that **all** dogs by the age of four months be vaccinated for rabies. Local ordinances further require that by the same age they be licensed and at all times wear the proper identification tags as proof of licensing. Depending on the jurisdiction, violation of these provisions is an infraction punishable by a fine of up to \$500 per animal, per incident.

Even properly licensed animals are still prohibited from Yuba-Sutter Transit with two exceptions: 1) It is a guide, service, or signal dog that has been specially trained to assist persons with disabilities and is on a leash or under the control of the person transporting it; or, 2) It is in a completely enclosed and secured cage or carrying case and small enough to fit on the person's lap. In either case, it must not misbehave, endanger or otherwise annoy other passengers.

As a reminder, service dogs are specifically trained to work or perform tasks for persons with disabilities including guiding individuals with impaired vision, alerting individuals with impaired hearing to sounds, providing minimal protection or rescue work, pulling a wheelchair or fetching dropped items. If unsure that a dog performs a service function, the operator may ask the passenger what tasks the animal has been trained to perform. Service dogs are not required to have a special certificate or license nor wear any special identifying vest or tag other than what is required for any dog while in public.

Service dogs must be under the constant supervision and control of its owner. If it misbehaves, the passenger will be asked to remove his or her dog from the bus. If there are multiple occurrences of misbehavior, the dog's boarding privileges may be revoked. Examples of misbehavior include soiling the bus or growling at or harassing passengers, drivers or other service dogs.

Call (530) 742-2877 for more information.

## FREED SENIOR VOUCHER PROGRAM EXTENDED AGAIN

The FREED Center for Independent Living has provided free transportation vouchers for qualified area seniors for use on Yuba-Sutter Transit's Dial-A-Ride service for many years. This program has been extended for another six months beginning July 1<sup>st</sup>. Previous vouchers with expiration dates of June 30, 2018 or earlier are no longer valid and will not be accepted. The only valid vouchers are printed on lavender or pink paper with an expiration date of December 31, 2018.

The Senior Transportation Vouchers can be redeemed on any Dial-A-Ride bus for their \$2.00 face value. The program is funded by the Area 4 Agency on Aging to provide assistance to adults aged 60 or older though all Dial-A-Ride age limits and service policies still apply. These vouchers can be used for any trip purpose without restriction.

Contact the FREED Program Coordinator at (530) 742-4474 to sign up for the program and for instructions on how to use the vouchers. Call (530) 742-2877 for Dial-A-Ride service information.

## CONNECT CARD FARE OUTLETS

Your Connect Cards can be loaded at the following local sales outlets and on the Connect Card website with up to \$360 in cash value and/or passes for up to three months. All sales outlets also stock sheets of twenty \$0.50 tickets for \$10 each. Check with each location for current business hours as they may change without notice.

- **Sutter County Library – Yuba City – (530) 822-7137**  
[Cash or Check Only]
- **Yuba County Library – Marysville – (530) 749-7380**  
[Cash, Credit or Debit – Fee Applied for Credit/Debit]
- **Yuba College Bookstore – Linda – (530) 741-6998**  
[Cash, Check, Credit or Debit]
- **Yuba-Sutter Transit Administrative Office – Marysville**  
[Cash, Check, Credit or Debit]
- **Connect Card Website – [www.ConnectTransitCard.com](http://www.ConnectTransitCard.com)**  
[Credit or Debit / Auto-Load]

New full fare Connect Cards are available from any sales outlet, but discount photo ID Connect Cards are only available during normal weekday business hours at the Yuba-Sutter Transit office in Marysville. Call (530) 634-6880 for more information.

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**Yuba-Sutter Transit**  
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Administration: (530) 634-6880  
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**Service Information: (530) 742-2877 / TTY 634-6889**  
**Web Site: [www.yubasuttertransit.com](http://www.yubasuttertransit.com)**  
**Connect Card: [www.connecttransitcard.com](http://www.connecttransitcard.com)**  
**General Information: [info@yubasuttertransit.com](mailto:info@yubasuttertransit.com)**