



## TRANSIT PASSES AND TICKETS ARE NOW AVAILABLE AT THE YUBA COUNTY LIBRARY

While the Bel Air Market in Yuba City is no longer a Yuba-Sutter Transit sales outlet, we are pleased to announce that our monthly passes, discount ticket books and Sacramento punch cards are now available during normal business hours at the Yuba County Library at 303 Second Street in Marysville.

We are still working to find a new outlet in Yuba City (and we hope to have something to announce soon), but the Yuba County Library is very accessible from Yuba City and just a short walk from our Downtown Marysville transit terminal at D & 2<sup>nd</sup> Streets. The library is currently open Tuesday – Friday from noon to 6:00 p.m. and on Saturdays from 9:00 a.m. to 1:00 p.m. It is closed on Sundays and Mondays.

All of Yuba-Sutter Transit’s monthly passes are available in limited quantities at the Yuba County Library from the 24<sup>th</sup> of the month until the 7<sup>th</sup> of the following month. Discount ticket books and Sacramento punch cards are available all month while supplies last. Check to confirm the library hours as they can change without notice and please note that the library accepts cash or checks only at this time.

In addition, later this summer, the Yuba County Library is also planning (along with the Yuba College Bookstore in Linda) to become a Connect Card sales outlet for loading electronic products (cash or pass) directly to your fare card. The only local Connect Card sales outlet is now at the Yuba-Sutter Transit office in Marysville though on-line transactions can be completed at [www.connecttransitcard.com](http://www.connecttransitcard.com).

For more information on pass and ticket book sales, please refer to the article on the back of this newsletter; call (530) 634-6880, or, email [info@yubasuttertransit.com](mailto:info@yubasuttertransit.com).

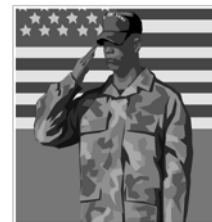


## NEW BIKE STORAGE CONCEPT BEING TESTED AT COUNTY GOVERNMENT CENTER

Have you noticed the strangely shaped box at the Yuba County Government Center Terminal in Marysville? It is a “BikeLid”! This self-service, on-demand, two-position bike security and storage rack is a new concept that Yuba-Sutter Transit is testing with the support of a Feather River Air Quality Management District (FRAQMD) Mini-Grant.

Located at the hub of our local, rural and intercity commuter services as well as at the Amtrak connector bus stop; this one BikeLid will help determine if this approach could be used to replace or expand Yuba-Sutter Transit’s existing network of fully enclosed bike lockers which require an advance reservation, a monthly rental fee and a security deposit. The BikeLid is available for occasional use on a first come, first served basis free of charge using your own lock. It doesn’t get much easier than that!

Call (530) 634-6880 for more information.



## MEMORIAL DAY HOLIDAY

Yuba-Sutter Transit will not be in operation and the office will be closed on Monday, May 29, 2017 in observance of Memorial Day. Regular service will resume on Tuesday, May 30<sup>th</sup>. Enjoy the holiday, but please take time to remember and honor those who gave their all in service to our country.

Call (530) 634-6880 for more information.

# CONNECT CARD FARE POLICY CHANGES BEGIN JUNE 1<sup>ST</sup>

At their April 20<sup>th</sup> meeting, the Yuba-Sutter Transit Board of Directors adopted a revised Connect Card transition plan for the new system from soft launch through full system conversion. Connect Card implementation is now in the soft launch phase of a two-stage public roll-out. While the system is operational and available to the public, certain features are still being tested and refined in advance of the scheduled June 15<sup>th</sup> launch of a region-wide marketing campaign to promote public conversion to the new system.

The most significant policy change will occur June 1<sup>st</sup> when discount ticket books and 20-ride Sacramento punch cards will no longer be sold though they will continue to be accepted for one year following full public roll-out. During that same period, unused discount ticket books and punch cards will be accepted in exchange at the original purchase price (\$10 for ticket books and \$80 for punch cards) toward the purchase of Yuba-Sutter Transit pass products on a Connect Card. Due to system accounting procedures, these products cannot be exchanged for cash credit on a Connect Card. These same products will not be accepted or exchanged after one year. Paper monthly passes will continue to be sold and accepted for at least six months following full public roll-out.

Connect Cards are now being issued to any willing full fare passengers while all new or renewed senior and disabled discount photo ID cards are being issued on a Connect Card. Until they expire, old discount photo ID cards will continue to be accepted as valid proof of eligibility for discount fares, but a discount photo ID Connect Card will be required for monthly senior, disabled and youth passes when paper monthly passes are no longer sold or accepted. Because there is no existing photo ID card for youth, none will be required as long as paper monthly passes are accepted and we have delayed issuing new youth photo ID cards until the full public roll-out to publicize the new process for documenting youth eligibility as part of the overall public information campaign.

During the transition period, there is no charge for a new general public Connect Card when at least \$5 in fare product (cash or pass) is loaded on the new card. The regular \$5 fee for processing new discount eligibility card applications is also being waived during this transition period and old valid discount photo ID cards can also be exchanged at no charge for a new Connect Card photo ID card. There is a \$5 fee to replace lost or stolen cards. We will continue to accept valid Medicare cards; DMV disabled placard identification computer printouts; senior, disabled or youth photo identification cards issued by another transit agency; or other official documents as proof of eligibility for any available discount cash fare subject to current requirements.

The Connect Card fare structure now offers an electronic daily cap equal to three cash fares in a single service day. This no-risk “daily pass” is available only to Connect Card users and only on local fixed routes where cash fare transactions are automatically tracked by your card. When the applicable three fare limit has been reached, no additional fare is deducted with

each tap for the remainder of the day. The daily cap is tracked for the first fare paid with each boarding and does not apply to additional passengers using the same card (such as when family travels together) so everyone needs their own Connect Card. Paper transfers will continue to be issued and accepted as they are now for as long as paper monthly passes are sold and accepted, but paper transfers are not issued to Connect Card users because of the daily cap provision.

Due to software limitations, the long-standing policy to accept last month’s pass on the first service day of the next month as a grace day for the purchase of a new monthly pass has already changed for Connect Card users from the first service day to the first calendar day of each month. To standardize this policy for ease of understanding and enforcement, all passes (paper or plastic) will expire on the first calendar day of the next month beginning July 1<sup>st</sup>.

For general information or answers to frequently asked questions, visit [www.ConnectTransitCard.com](http://www.ConnectTransitCard.com) or call the Connect Card Customer Service line at (916) 321-2877, Monday – Friday from 6:30 a.m. to 6:30 p.m. For specific Yuba-Sutter Transit questions, call (530) 634-6880 or send an email to [info@yubasuttertransit.com](mailto:info@yubasuttertransit.com).

## BUS PASSES & TICKET BOOKS

Monthly passes, discount ticket books and Sacramento punch cards are available throughout the month during normal business hours and by mail in the Yuba-Sutter Transit office at 2100 B Street in Marysville.

- **Yuba-Sutter Transit Office – Marysville**  
Ticket Books / Monthly Fixed Route Passes / Sacramento Commuter Passes & Punch Cards / Single Ride Tickets for All Services [**Cash, Check, Credit or Debit**]

Fare products are also available in limited quantities at the following locations. Monthly passes are available in these outlets from the 24<sup>th</sup> of the month until the 7<sup>th</sup> of the following month. Ticket books and punch cards are available all month while supplies last. Check with each location to confirm outlet hours as they may change without notice.

- **Yuba County Library – Marysville**  
Ticket Books / Monthly Fixed Route Passes / Sacramento Commuter Passes & Punch Cards [**Cash or Check Only**]
- **Yuba College Bookstore – Linda**  
Ticket Books / Monthly Fixed Route Passes / Sacramento Commuter Passes & Punch Cards [**Cash, Check, Credit or Debit**]

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