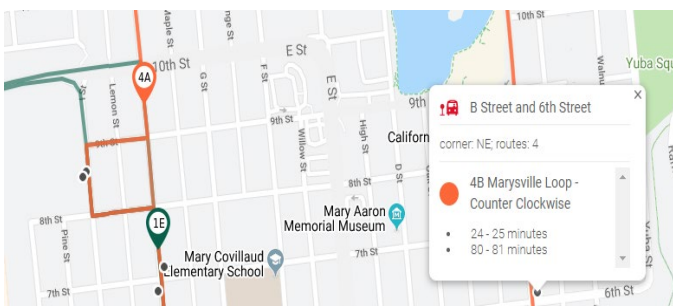




WHERE IS MY BUS? DOWNLOAD & USE OUR BUS TRACKING MOBILE APP TODAY

Every transit rider asks this question (often more than once) while waiting at the bus stop. Now you can follow any of our local, rural and commuter buses in real time as they make their way along their route to your stop. The Bus Tracker mobile app also provides predictive arrival times for when your bus is expected to arrive at your stop to take the worry out of your wait.

To get started, just download the free **DoubleMap** application from your Google or Apple store to your smart phone or tablet and select "Yuba-Sutter Transit" as your system. From the menu bar at the top left of your screen, you can select any route or just monitor the entire system. Then zoom in on the route map and click on any bus stop for the estimated arrival time of the next two buses for the routes that serve that stop.



From this same "Arrival" screen, you can set that stop as a "Favorite" for future reference or set up custom "Alerts" to be notified when your bus is approaching that stop. Desktop and laptop users can also access the system by copying or typing "yubasuttertransit.doublemap.com" into their browser, though some of the mobile features will not be available.

Comments or suggestions on the DoubleMap system should be emailed with as many details as possible (date, time, route, location, etc.) to info@yubasuttertransit.com. More user tips are available on our website or call us at (530) 634-6880 and we would be happy to walk you through the process.



DISCOUNT YOUTH, SENIOR & DISABLED MONTHLY PASS PROGRAM EXTENDED

The Feather River Air Quality Management District (FRAQMD) recently approved a grant to extend Yuba-Sutter Transit's popular discount monthly bus pass program for area youth, seniors and persons with disabilities. As a result, the current \$5 cost of each discount monthly pass will remain unchanged at least through March 2022. In addition, these deeply discounted passes will continue to be accepted as valid fare payment on all of Yuba-Sutter Transit's local and rural routes for the same period.

Under this program, the regularly priced \$15 discount passes are available for just \$5 to area seniors (ages 65 and over), youth (ages 5 through 18) and those with qualifying disabilities for unlimited use each month. FRAQMD grant funds are used to pay the \$10 price difference. Yuba-Sutter Transit expects to sell 14,400 discount monthly passes and provide 345,600 one-way passenger trips to discount monthly pass holders during the next one-year program cycle.

For more information on the discount monthly bus pass program and how to get your discount photo Connect Card identification card which is required for all discount monthly passes, contact the Administrative Office at (530) 634-6880 or at info@yubasuttertransit.com.



HOLIDAY SERVICE NOTICE

Yuba-Sutter Transit will not be in service and the Administrative Office will be closed on **Monday, January 18th** in observance of **Martin Luther King, Jr. Day**.

Call (530) 634-6880 for more information.



GOOGLE TRANSIT TRIP PLANNER ON YUBA-SUTTER TRANSIT WEBSITE

Did you know that all Yuba-Sutter Transit local, rural and Sacramento route, stop and schedule information has long been included in the Google Transit trip planning application? In fact, the Google Trip Planner is available directly from our website for scheduled transit trips anywhere in the Yuba-Sutter area; to and from downtown Sacramento; and even beyond.

From our home page at www.yubasuttertransit.com, the Trip Planner can be accessed by either clicking on "Get Directions" in the top right corner or selecting "Trip Planner" under the "Quick Links" tab. Enter your destination and travel time information by either street address, cross street or major landmarks for that day or weeks in advance – Google does the rest! Several options will be provided with walking directions to and from the nearest bus stops, applicable route numbers, transfer information, fare details and total travel time.

Try planning your next trip with Google Transit and please call us at (530) 634-6880 if you have any questions.



SERVICE NOTES

DARK & DREARY WEATHER – Less daylight hours combined with the wet and foggy conditions that are common this time of year make it difficult for commuter and even local buses to remain on schedule at times. If such delays are likely to cause a problem for you, please consider riding an earlier schedule.

NO SMOKING WITHIN 20' OF ANY YUBA-SUTTER TRANSIT BUS, STOP, BENCH OR SHELTER – Winter weather also tends to push people closer together so remember that smoking of any kind is expressly prohibited within 20' of any Yuba-Sutter Transit bus, bus stop, bus stop bench or bus stop shelter.

SEAT ETIQUETTE – Speaking of winter weather, please do not put your wet belongings (or feet) on vacant seats for any reason. The next person who sits in that seat (and it might be you) does not want a soggy surprise.

LOST & FOUND – We are not responsible for what you leave behind on the bus, but check with us before you give up on your umbrella, cell phone, sunglasses, etc. Found items are removed from buses at the end of each service day. Non-perishable items are kept for at least 30 days after which time they are subject to donation to a non-profit organization of our choice. So, if you think you lost something on the bus, call our Administration Office at (530) 634-6880.

ADMINISTRATIVE OFFICE HOURS – The customer service counter in the Yuba-Sutter Transit Administrative Office at 2100 B Street in Marysville is open weekdays from 8:00 a.m. to Noon and from 1:00 p.m. to 5:00 p.m. Please note that due to COVID-19 protocols face masks are required to enter the office and we are closed for lunch except by appointment.

NEWSLETTER E-MAIL LIST – Never miss an issue of our passenger newsletter by signing up on our website using the "Stay Informed" tab in the "Quick Links" section of the homepage. You will receive all future issues of this newsletter electronically and if you didn't receive this issue by e-mail, you are not on that list.

TRESPASSING & TRASH – Please respect property owners near bus stops. Do not trespass on their property for any reason and please use the trash cans either at the stop or on the bus. We need your help to minimize conflicts or some stops may be eliminated.



CONNECT CARD SALES OUTLETS

Connect Cards can be loaded on-line on the Connect Card website or at the following local sales outlets. **Please note that due to COVID-19 both the Sutter and Yuba County Libraries remain closed to the public and the Yuba College Bookstore is now currently open by appointment only.** Cards can hold up to \$360 in cash value and/or up to three months of passes. Check with each location for current business hours as they may change without notice.

- **Yuba College Bookstore – Linda (530) 741-6998**
THIS OUTLET IS CURRENTLY OPEN BY APPOINTMENT ONLY
[Cash, Check, Credit or Debit]
- **Yuba-Sutter Transit Office – Marysville (530) 634-6880**
[Cash, Check, Credit or Debit]
- **Connect Card Website – www.ConnectTransitCard.com**
[Credit or Debit / Auto-Load]

New full fare Connect Cards are available from any sales outlet, but new and replacement discount photo ID Connect Cards are only available during normal weekday business hours at the Yuba-Sutter Transit Administration Office in Marysville.

Call (530) 634-6880 for more information.

Yuba-Sutter Transit
2100 B Street
Marysville, CA 95901
Administration: (530) 634-6880
FAX: (530) 634-6888

Service Information: (530) 742-2877 / TTY 634-6889
Web Site: www.yubasuttertransit.com
Connect Card: www.connecttransitcard.com
General Comments/Questions: info@yubasuttertransit.com